



香港中文大學
The Chinese University of Hong Kong



COMPASS

for Non-Local Students

2024/25

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INTRODUCTION TO OFFICE OF STUDENT AFFAIRS

The Office of Student Affairs (OSA) provides a variety of activities and services. These include supporting student activities and student bodies, services for non-local students, mental-wellness promotion as well as career planning and development. This aims to enhance students' potential development as well as their holistic personal growth.

As a bridge between students and the University, we welcome active communication and suggestions from students to better understand your needs and render appropriate support and services.

Website: www.osa.cuhk.edu.hk
 Email: osa@cuhk.edu.hk



1.3



LEARNING AND CULTURAL ENHANCEMENT SECTION

Commits to offering students guidance on adjustment to and planning for university life and to promoting cultural interchange on campus.

- ▶ Provides individual guidance and organizes developmental programmes to assist students in adapting to and planning for university life for learning enhancement.
- ▶ Consolidates and disseminates important information to non-local students through online platforms, such as off-campus accommodation and visa matters.
- ▶ Organizes inspiring and vibrant cultural activities to promote cross-cultural integration.
- ▶ Manages International House and cultural activity venues, coordinates CUHK Cultural Enhancement Funding Scheme, and promotes campus internationalization development.
- ▶ Provides guidance and support to associations of non-local students and postgraduate students.

1.4



STUDENT EXPERIENCE AND DEVELOPMENT SECTION

'Enriches students' university life through offering non-formal and informal learning opportunities.

- ▶ Provides guidance and support for student leaders, student bodies and associations.
- ▶ Fosters student development through coordinating the provision of activity funds and CU-SuCCeSS, Student-run Coffee Shop Start Up Scheme.
- ▶ Offers non-formal, informal and whole-person education to students based on the I-CARE framework, and coordinate Student Development Portfolio.
- ▶ Organizes various leadership development and service-learning activities for students.
- ▶ Coordinates matters related to orientation arrangements for new students.
- ▶ Coordinates the Outstanding Student Awards.
- ▶ Collaborates with government bodies, NGOs and different organizations in the community to provide local, mainland and overseas experiential learning opportunities to students.

1.5



WELLNESS AND COUNSELLING CENTRE

Dedicates to enhancing psychological wellbeing, fostering resilience and personal growth of students through various kinds of services and resources.

- ▶ Provides psychological assessment and counselling services to full-time students.
- ▶ Offers mental health screening and follow-up support for new students.
- ▶ Organizes programmes on positive psychology and promotes mental wellness through educational activities and online platforms.
- ▶ Strengthens mutual support among students through Peer Support Network.
- ▶ Coordinates support services for students with special educational needs (SEN).



Different sections in OSA provide professional services in their respective areas:

1.1



ADMINISTRATION AND AMENITIES SECTION

The Administration and Amenities Section offers comprehensive support for the central administrative work and facilities management of OSA. The specific responsibilities of the section include:

- ▶ Manages student amenities and facilities at various locations, including the University Swimming Pool, the Benjamin Franklin Centre, John Fulton Centre, Pommerenke Student Centre, and the Multi-purpose Halls at Jockey Club Postgraduate Halls 2 & 3.
- ▶ Organizes the Inauguration Ceremony.
- ▶ Provides support to OSA representatives to actively engage in university committees.

1.2



CAREER PLANNING AND DEVELOPMENT CENTRE

Commits to supporting all-round career preparation and facilitating the career development of students.

- ▶ Offers career counselling, guidance workshops, mentorship schemes and work experience programmes to help students in achieving career goals and enhancing employability.
- ▶ Equips students with job information and placement services, connecting students with employers and professional organizations.
- ▶ Provides job market information and e-learning platforms.



ADJUSTING TO UNIVERSITY LIFE @CUHK

2.1



SUPPORT FROM LEARNING ENHANCEMENT OFFICERS (LEOS)

At CUHK, the Learning Enhancement Officers (LEOs) are committed to providing comprehensive support services to facilitate the study and adjustment of non-local students. We understand the unique challenges and opportunities that non-local students may encounter, and we strive to create a welcoming and inclusive environment for their academic journey. Here are some of the support services we offer:

▶ ONLINE PRE-ARRIVAL INFORMATION SESSIONS

Prior to the start of the academic year, we organize orientation sessions specifically designed for new non-local students. These sessions provide essential information about campus resources, academic requirements, student life, tips for living on and off campus, cultural integration, and more. We aim to facilitate your smooth transition into the learning environment and ensure you have a seamless start to your new life at CUHK.



▶ INDIVIDUAL GUIDANCE AND CONSULTATION SERVICES

Personalized guidance and consultation services are provided by LEOs to assist students in planning their academic journey. Whether you need guidance on coping with adjustment issues, developing effective learning strategies, creating a U-life plan, utilizing study-related applications, or accessing resources within CUHK and Hong Kong, we are here to assist you every step of the way. We invite you to schedule an appointment or reach out to us. We are committed to listening, assisting, and empowering you throughout your time at CUHK.

▶ ADJUSTMENT AND DEVELOPMENTAL PROGRAMMES

LEOs offer adjustment and developmental programmes to students which are purposefully designed to promote student success. Just to name a few, in your first year, we invite you to join carefully designed workshops and activities under the “Flourishing First Year @ CUHK” programme. This programme incorporates the SEVEN WELL approach, aiming to promote the development of healthy habits, enhance interpersonal interactions, and foster a flourishing life. Additionally, there are seminars addressing various aspects of academic success, including time management, effective note-taking, exam preparation, research skills, and critical thinking. Stay tuned with us for more updates!



▶ UNIVERSITY LIFE PLANNING

CUHK offers a wide array of learning opportunities to students, both academically and non-academically. Academically, in addition to fulfilling graduation requirements through completing one major, students may consider pursuing a second degree, a second major, minor(s), concentration(s), stream(s), and more. Non-academically, students can explore exchange programmes, internships, study tours, experiential learning programmes, and other exciting options. LEOs strongly encourage students to plan early, allowing for flexibility and a fulfilling university life. Students are warmly invited to book a consultation with a LEO to discuss their U-life planning and make the most of their time at CUHK.

2.2 CROSSING CULTURES



Adapting to a new culture and environment is a significant challenge for new non-local students in addition to adjusting to university life. While you may anticipate new experiences, you may also feel anxious about the changes.

Being away from home can trigger various adjustment reactions. You may:

- ▶ Feel overwhelmed by numerous choices and a lack of direction or guidance.
- ▶ Experience culture shock and find it challenging to understand the values, habits, and customs of Hong Kong people, sometimes feeling lost in this new life.
- ▶ Feel homesick and miss your favorite food and pastimes.
- ▶ Struggle to find ways to spend your free time during weekends and holidays.
- ▶ Encounter difficulties in making new friends.
- ▶ Face challenges in using English or Cantonese.
- ▶ Worry about your academic performance and fear disappointing your family.
- ▶ Lose self-confidence as you compare yourself unfavorably to your peers.

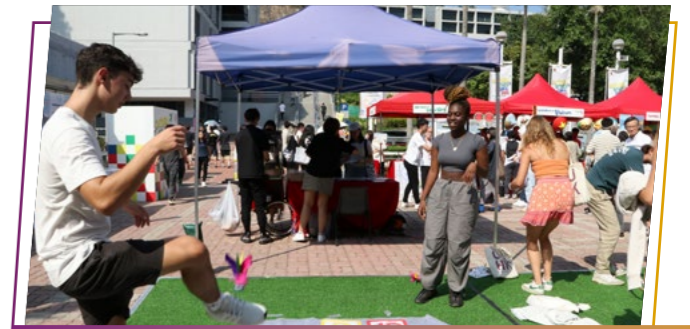
These situations can lead to feelings of anxiety, depression, physical discomfort, and low energy, which can hinder your learning effectiveness. It's important to remember that

these reactions are normal and temporary. Patience is key to overcoming the tension during this transition period. If you experience adjustment difficulties, the following suggestions may help you integrate better:

- ▶ Be open and accepting when dealing with stress.
- ▶ Overcome language and communication barriers with patience.
- ▶ Actively explore the campus, local cultures, and communities by interacting with local students, joining student groups, and participating in community activities.
- ▶ Respect cultural diversity, strive to understand and appreciate different cultures, and avoid making snap judgments.
- ▶ Connect with peers from your home country and develop mutual support to build a sense of security in the new environment.
- ▶ Stay connected with family and friends while also developing new friendships and support networks.
- ▶ Establish a healthy daily routine by getting enough rest and sleep, having regular meals with a balanced and nourishing diet, and engaging in regular exercise.

The Learning and Cultural Enhancement Section (LCES) is dedicated to fostering cultural exchanges, and cultivating cultural appreciation and inclusion within the CUHK community. We highly encourage your active participation in the following cultural events organized by LCES. These events will not only enhance your understanding of local culture but also cultivate appreciation for cultural diversity, facilitating your cultural adjustment at CUHK.

This bi-annual cultural festival aims to showcase the diversified cultural landscape on campus. Each festival adopts a different theme and format, providing the CUHK community with a unique platform to immerse themselves in vibrant cultural experiences. One highlight is the lively carnival, where interactive booths managed by students from various cultural backgrounds offer a glimpse of their traditions, art, cuisine, language, and more.



CULTURAL FESTIVAL



INTERNATIONAL CONNECTION PROGRAMME

The International Connection Programme is an initiative focusing on cultural exchange mentoring network, global leadership development, and intercultural engagement. This programme aims to facilitate personal growth and development for both mentors and mentees through cross-cultural mentorship between senior students and freshmen, along with leadership training in cultural sensitivity and intercultural communication skills.

The Chinese Culture Immersion Programme offers students immersive and hands-on experiences to explore and appreciate the richness of traditional Chinese culture. This initiative is divided into two parts: do-it-yourself experiential activities and local tours. Through these engaging activities, participants will have the opportunity to gain a multifaceted understanding of Chinese culture from various perspectives and in different formats.



CHINESE CULTURE IMMERSION PROGRAMME



GLOBAL LENS@CUHK

In Global Lens@CUHK, LCES will collaborate with over 10 non-local student associations at CUHK. This collaborative initiative provides a dynamic platform for these associations to organize cultural events that contribute to the vibrant tapestry of the CUHK community. This programme encompasses a diverse range of activities, including workshops, performances, exhibitions, and many other initiatives.





Support Services for Students with Special Educational Needs (SEN)

As a caring University, CUHK is committed to promoting equal opportunities in academic pursuits for every student.

To enable full-time students with special educational needs (SEN), to actively engage in campus life and to facilitate their learning, SEN Service (SENS) coordinates and arranges support services according to their individual needs (e.g. learning aids and equipment, special class or exam arrangements, access to buildings and IT facilities, hostel visit and accommodations etc.).

To register with SEN Service, please visit our website to learn about the procedures.

Website
wacc.osa.cuhk.edu.hk/sen-service



2.3 WELLNESS AND COUNSELLING



Psychological Counselling

Wellness and Counselling Centre (WACC) offers a range of psychological and counselling services, skills building programmes and self-help resources to assist you to overcome difficulties in adjusting to various challenges in university life, to achieve mental wellness and personal growth, to foster resilience and interpersonal competencies. Through counselling, you are encouraged to understand the nature of your difficulties, develop different perspectives as well as learn effective coping skills. Counselling is also a learning process which facilitates self-exploration and continuous personal development.

The professional team of clinical psychologists, social workers, and counsellors from WACC are ready to support you as you overcome hurdles and brave stormy weather in university journey.

All registered full-time undergraduate and postgraduate students of CUHK are eligible for the services free-of-charge.

In order to support CUHK non-local students, WACC offers Multicultural Psychological Support Service. The service is provided by St John's Cathedral Counselling Service, with counsellors capable of providing counselling services in English or Putonghua, as well as other languages including German, Hindi, Indonesian, Japanese, Korean, Russian, Sindhi, Spanish and Tagalog.

Contact WACC
 Tel: 3943 7208
 Email: wacc@cuhk.edu.hk

CUHK 24-hour Emotional Support Hotline
 Tel: 5400 2055

Multicultural Psychological Support Service
 Tel: 3943 9951/ 3943 7208
 Email: wacc-mcs@cuhk.edu.hk

Website
wacc.osa.cuhk.edu.hk

Mental Health Education and Resources

To promote mental health awareness and wellness in the campus community, mental wellness programmes are organized regularly to enhance students' Positive Emotion, Engagement, Positive Relationships, Meaning and Accomplishment. Through our year-round initiatives themed at different elements of PERMA, we aim to facilitate students in building a robust set of skills to enhance their psychological well-being during university years and beyond.



We provide online platforms for students and staff to access handy information related to mental health and related activities. Check out the self-help articles and videos from our [website](#), [YouTube channel](#), [Facebook](#) and [Instagram](#) pages.



MY UNIVERSITY LIFE @CUHK

3.1 ORIENTATION



Every year around August and September, a wide array of orientation programmes is organized, such as talks, visits, campus hunts, gatherings, games, and more to help new students better adapt to the new environment.



UNDERGRADUATE STUDENTS



COLLEGE ORIENTATION WEEK (AKA 'BIG O'):

Arranged by College Organizing Committees, Big O aims to acquaint new students with their affiliated College and culture, help them build a social network and reinforce their sense of belonging through various activities. In addition to the above activities, non-local student associations also assist new incoming students to adjust their life in Hong Kong and adapt to university life via various interesting activities during College Orientation Week which they shall be able to make more friends.

FACULTY/DEPARTMENT ORIENTATION CAMPS (AKA 'SMALL O'):

Organized by Orientation Camp Committees of Faculty/Department, Small O provides new students with academic information related to their specialization. Students can make friends from their own Faculty/Department.

POSTGRADUATE STUDENTS

Orientation programmes for postgraduate students are organized by individual academic programmes and the Office of Student Affairs. The Postgraduate Student Association (CUPSA) and the Chinese Students and Scholars Association (CSSA) also organize different activities for new students to establish their social and support networks.

Website
www.orientation.cuhk.edu.hk

3.2 ACADEMIC MATTERS AND SUPPORT



Term Dates in 2024-25 (University Almanac 2024-25)

FULL-TIME UNDERGRADUATE PROGRAMMES (EXCEPT MB CHB PROGRAMME)	
First term	2 September 2024 (Mon) – 30 November 2024 (Sat)
	Course examinations: 4 December 2024 (Wed) – 20 December 2024 (Fri)
Second term	6 January 2025 (Mon) – 17 April 2025 (Thu)
	Reading week: 3 March 2025 (Mon) – 8 March 2025 (Sat) Course examinations: 24 April 2025 (Thu) – 10 May 2025 (Sat)
Summer session	12 May 2025 (Mon) – 28 June 2025 (Sat)

Registration and Academic Information

Registration and Examinations Section (RES) (for undergraduate students) and Graduate School Office (GSO) (for postgraduate students) are the administrative units responsible for students' academic matters. Please pay attention to their announcements regarding teaching and examination timetables, course registration and exemption, applications for transcript, letter of certification, graduation certificate, etc.

RES: www.res.cuhk.edu.hk
GSO: www.gs.cuhk.edu.hk

Student Handbook

The Student Handbook, which contains the Regulations, Study Schemes, Bad Weather Arrangements, and essential information, can be accessed from the following links.

UG Student Handbook:
www.aqs.cuhk.edu.hk/en/undergraduate-student-handbook

PG Student Handbook:
www.gs.cuhk.edu.hk/page/postgraduatestudenthandbook



Academic Advisory System

Academic Advisory System, which primarily focuses on academic advising, is essential in supporting students' academic development and in overcoming academic problems. At the same time, the support has become part of the whole student support and pastoral care system. Advisors, apart from advising on academic matters, have become resource persons and provide information on other whole-person development opportunities to the students.

Every student (both undergraduate and postgraduate) is assigned an academic advisor. Students can access the information of their pre-assigned advisor through the CU Student Information System (CUSIS).

Academic Advisory System:
www.cuhk.edu.hk/english/teaching/academic-advisory-system.html

Academic Honesty

The University places very high importance on honesty in academic work submitted by students and adopts a policy of zero tolerance for academic dishonesty. 'Academic dishonesty' refers to:

1. Plagiarism
2. Undeclared multiple submissions
3. Cheating in tests and examinations
4. All other acts of academic dishonesty

Any related offence will lead to disciplinary action including termination of studies at the University.

Guide for Students:
www.cuhk.edu.hk/policy/academichonesty/index.htm



Other Learning Opportunities and Support



Centre for Learning Enhancement And Research (CLEAR) offers a series of specially designed services for postgraduate students, such as the Improving Postgraduate Learning (IPL) Programme to promote their professional development (www.cuhk.edu.hk/clear).

English Language Teaching Unit (ELTU) plays a central role in implementing the English enhancement programme within the University by providing a variety of courses and

workshops to meet the different learning needs of students. The Unit also offers the 'Peer Tutoring Scheme' which facilitates students to consult English learning from trained peers (www.eltu.cuhk.edu.hk).

Independent Learning Centre (ILC) provides a resource-rich and relaxing environment for students to engage in self-study. Various workshops, consultation sessions and online resources are available for learning English, Putonghua and Cantonese (www.ilc.cuhk.edu.hk).

Office of Academic Links (OAL) coordinates mainland and overseas exchange programmes. Interested students should pay attention to its announcements (www.oal.cuhk.edu.hk).

Yale-China Chinese Language Centre (CLC) is responsible for the provision of Chinese language education for University students. It offers different levels of Putonghua and Cantonese courses for improving the communication skills of non-local students (www.yccclc.cuhk.edu.hk).



All Colleges are communities with their own hostels, dining halls and other facilities. They are committed to providing whole-person education to students. Various student activities, such as overseas exchange, mentorship programme, social service, and language, sports and leadership training, are provided to enrich students' university life. All these non-formal educational experiences play an important role in nurturing students' leadership skills, interpersonal relationships, civic engagement as well as cultural scope.



On-campus Student Hostels

The University provides term-time on-campus accommodation to eligible undergraduate students. Students are assigned a hostel place in their affiliated college or the International House (I-House) managed by the Office of Student Affairs. If necessary, students can apply for summer accommodation at their respective college/ hostel. Students should consult the Colleges for specific hostel policies.

Postgraduate Halls (PGH) offer over 1,600 hostel places to postgraduate students. Due to limited hostel places, only postgraduate students taking full-time Research programmes or full-time UGC-funded Taught programmes are eligible to apply for on-campus accommodation. Eligible students should submit a hostel application before arrival.

Colleges and Hostels for UG students:
admission.cuhk.edu.hk/why-cuhk/colleges-and-hostels

Postgraduate Halls:
www.pgh.cuhk.edu.hk



3.3

COLLEGES AND HOSTELS



College System

CUHK is the only university in Hong Kong with a collegiate system. All full-time undergraduate students are affiliated with one of the Colleges. Each College is distinctive, but together they shape the character of the University. There are a total of nine Colleges:

- ▶ Chung Chi College
- ▶ New Asia College
- ▶ United College
- ▶ Shaw College
- ▶ Morningside College
- ▶ S.H. Ho College
- ▶ C.W. Chu College
- ▶ Wu Yee Sun College
- ▶ Lee Woo Sing College

3.4

CU LINK CARD AND CUSIS



CU Link Card

CU Link is designed to be an all-in-one card for CUHK students and staff. It could be used to access different services and facilities, for example, attendance taking for College Assemblies, courses, and workshops, and entering University buildings such as libraries, computer laboratories, sports centres, and hostels.

CU Link Card Centre:
culink.cuhk.edu.hk

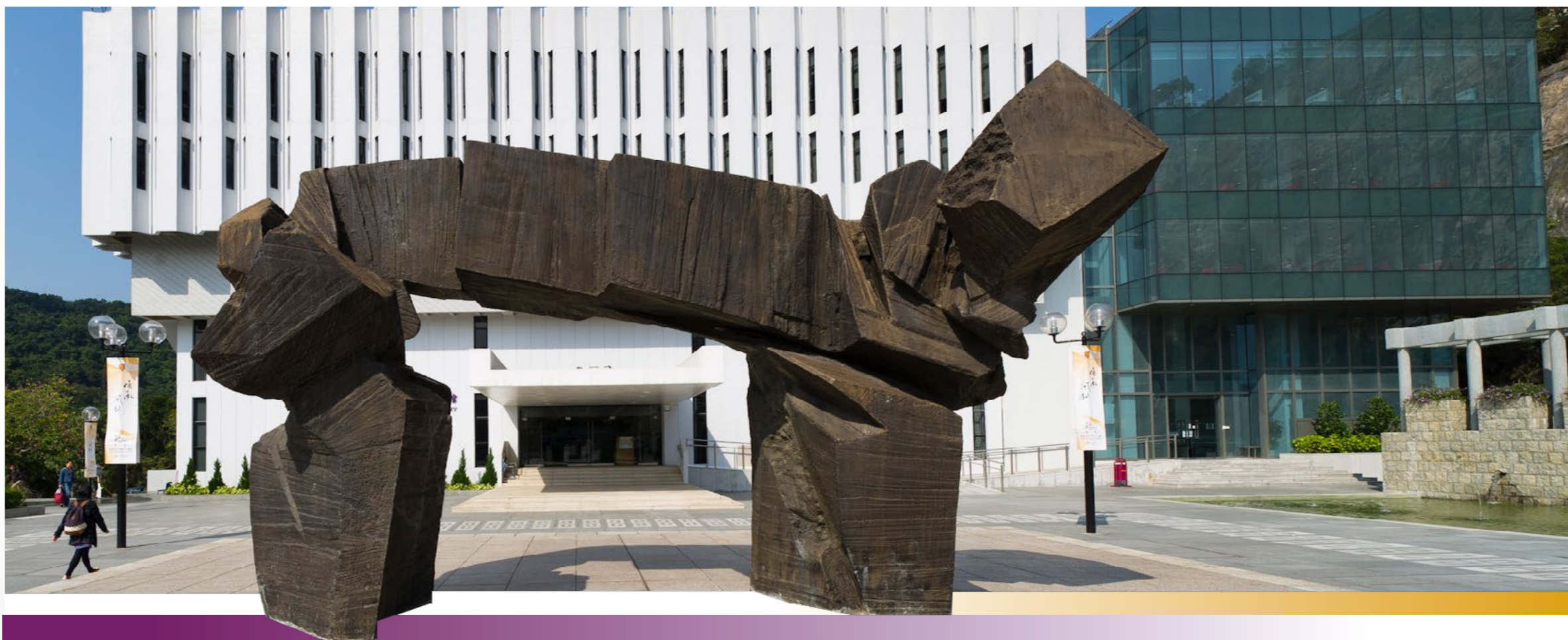
Before the CU Link Card delivery, a Temporary Campus Access Pass is designed to allow new students without CU Link Card to enter CUHK campus.

Registration:
www.orientation.cuhk.edu.hk/2024/en/home/cuhk-mobile-pass-and-temporary-campus-access-registration

CUSIS

Chinese University Student Information System (CUSIS) is an e-platform for students to perform student registration, make online applications, check graduation requirements, monitor academic progress, enquire about teaching timetables, register for courses, update personal records, etc. New students are advised to familiarize CUSIS functions by reading the User Guides & FAQs.

User Guides & FAQs for CUSIS:
www.cuhk.edu.hk/cusis/faqs.html



3.5

CAMPUS FACILITIES



Learning and Cultural Space

LIBRARIES

In addition to the University Library, there are six libraries set up by individual Colleges and faculties. The collection of the University Library System is extremely rich, and its website provides various learning support services and information. The University Library regularly organizes various workshops and talks for students to enhance their learning effectiveness. The Learning Garden at the University Library opens 24 hours a day and provides flexible seating and facilities to support teaching and learning activities for students and staff (www.lib.cuhk.edu.hk).

COMPUTERS IN USER AREAS

Computers in User Areas (including the service desk, discussion room and training room) on 1/F of Pi Chiu Building can be used by students and staff.

LEARNING COMMONS

The Learning Commons, located on 6/F of Wu Ho Man Yuen (WMY) Building, is jointly managed by the Information Technology Services Centre (ITSC) and the University Library. It opens 24 hours a day and creates a comfortable, flexible and collaborative environment for students and staff with its fully-equipped computing facilities, functional spaces and professional IT and library consultation services (www.itsc.cuhk.edu.hk/all-it/it-facilities/learning-commons).

i-LOUNGE

The i-LOUNGE, located on 3/F of Yasumoto International Academic Park (YIA), provides an ideal place for CUHK students and staff to organize activities that can fuel cultural exchange and widen participants' global exposure. It is also a place where students can exchange thoughts on different matters in a relaxed atmosphere (ces.osa.cuhk.edu.hk/cultural-hubs/i-lounge).





Daily Life

CANTEENS

There are nearly 40 canteens, fast food shops and cafes on the central campus and Colleges. For locations and opening hours, please visit (www.cuhk.edu.hk/english/campus/accommodation.html).



SPORTS FACILITIES & AMENITIES

Fun and fitness provide much-needed balance to work and study. CUHK and its Colleges offer a wide variety of sports and recreational facilities, including:

- ▶ **University Gymnasium**
- ▶ **Sir Philip Haddon-Cave Sports Field**
- ▶ **Lingnan Stadium and Chung Chi College PE Unit**
- ▶ **New Asia College Gymnasium**
- ▶ **Thomas HC Cheung Gymnasium**
- ▶ **Shaw College PE Unit**
- ▶ **Lee Woo Sing College Fitness Room**
- ▶ **Swimming Pool**
- ▶ **Water Sports Centre**
- ▶ **Pommerenke Student Centre Multi-purpose Hall**
- ▶ **Barbecue Sites**

Website:
www.cuhk.edu.hk/english/campus/sports.html

ON-CAMPUS TRANSPORT

Campus shuttle buses run from the University MTR Station to the main campus areas. Bus routes and timetables can be obtained from the CUHK Transport Office at (transport.cuhk.edu.hk).

BOOKSTORE

The Commercial Press is located on 1/F of Yasumoto International Academic Park (YIA). Stationery, textbooks and reading for leisure are for sale.

SUPERMARKET

Fusion supermarket is located on LG/F of John Fulton Centre. Fresh food and most of the daily necessities are available for sale.



POSTAL SERVICE

The University Mail Room is located on G/F of John Fulton Centre. You can drop off stamped mail (excluding parcels) at its mailbox at the door. Stamps are available for purchase in convenience stores or post offices.

Wi-Fi

Wi-Fi networks are available in classrooms, lecture theatres, student activity venues and hostels. For details, please visit (www.itsc.cuhk.edu.hk/all-it/wifi-and-network/on-campus-wifi).

PHOTOCOPY AND FACSIMILE

Photocopying service is available in Libraries, Computers in User Areas and Learning Commons. For facsimile service, students can approach the Central Administration Support Service located on B1/F of the University Administration Building for details.

SMOKE-FREE CAMPUS

Except for certain exempted areas, the entire CUHK campus (including indoor and outdoor areas) is designated as a smoke-free area. No person shall smoke or carry a lighted cigarette, cigar or pipe in designated no-smoking areas, or else will be liable to a fixed penalty of \$1,500.

3.6

ON-CAMPUS MEDICAL SERVICES



In case of emergency, members of the University should seek prompt treatment at the Accident and Emergency Department of Prince of Wales Hospital in Sha Tin or any Hospital Authority hospital. To call an ambulance, please dial 999.

Chinese Medicine Services

The Chinese University of Hong Kong Chinese Medicine Specialty Clinic cum Clinical Teaching and Research Centre provides Chinese medicine services to students, staff and their dependents. The clinic is located at the School of Chinese Medicine, 1/F of the Sino Building, Chung Chi Campus. Appointment could be made at 3943 9933 (clinic.scm.cuhk.edu.hk/clinic/index.aspx).

University Medical Service Office (UMSO)

The University Medical Service Office provides on-campus medical, dental and health promotion services to full-time students. Appointment could be made via (booking.umso.cuhk.edu.hk/booking) or 3943 6439. The waiting time for walk-ins will be longer (www.umso.cuhk.edu.hk).

Paid dental services, including consultation, examination and treatment, are provided by UMSO. Appointment could be made at 3943 6412. For details, please visit (www.umso.cuhk.edu.hk/dental-service).



3.7

FINANCIAL ARRANGEMENTS



It is important to manage your finances carefully to ensure adequate financial resources for expense coverage during your study in Hong Kong. If you do not have a bank account in Hong Kong, you could prepare a bank draft for deposit to a local account. It normally takes around a month for a foreign bank draft to be cleared. You are advised to bring some cash to cover your expenses for the first few weeks.

Most banks are open

Mondays to Fridays	9:00 am - 5:00 pm
Saturdays	9:00 am - 1:00 pm
Closed on Sundays and public holidays	

Students under 18 should be accompanied by a parent or legal guardian to open a local bank account. The University cannot serve as the student's guardian in this context.

Automated teller machines (ATMs) can be found easily in Hong Kong. Most businesses and organizations in Hong Kong accept EPS payments and major credit cards such as VISA, MasterCard, UnionPay and American Express. Most shops and catering outlets on campus accept cash or Octopus Card payment only.

ON-CAMPUS BANKS

Facility	Hang Seng Bank	The Bank of East Asia
Branch Location	1/F, John Fulton Centre	Room 108, 1/F, Pommerenke Student Centre
ATM Location	Room 101, John Fulton Centre	Room 108, 1/F, Pommerenke Student Centre (also an I-Teller)
	G/F, John Fulton Centre	G/F, Staff Student Centre, Leung Hung Kee Building, New Asia College
	G/F, Lee Woo Sing College North Block	G/F, Benjamin Franklin Centre



3.8



CAREER PLANNING

Career Planning and Development Centre

The Career Planning and Development Centre (CPDC) of the Office of Student Affairs strives to help students plan and develop their careers. Effective time management and utilization of university resources are essential to prepare for a good kick-start of your career upon graduation. Here are some tips:

1. UNDERSTAND YOURSELF

Try to identify your interests, strengths and life values, as they are related to your career interests. If you notice that you are relatively weak in some commonly required attributes, you can draft an action plan to harness these skills in time.

2. JOIN MORE EXTRA-CURRICULAR ACTIVITIES

Most employers look for students who are good team players and, at the same time, can demonstrate their problem-solving skills. Joining different types of extra-curricular activities will train you with a diverse set of necessary competencies as well as furnish your CV.

3. TAKE UP PART-TIME CAMPUS JOB AND INTERNSHIP#

Job placement offers a platform for you to learn the operations of workplaces and deepen your knowledge of the industry. You may visit the following online platforms for job opportunities:

- ▶ [CU Job Link](#)
- ▶ [Workplace Experience Programmes](#)
- ▶ [JIJS](#)

Non-local students should comply with the 'Conditions of Stay' and the guidelines on the 'No Objection Letter' (NOL).



4. PAY ATTENTION TO MARKET NEWS AND INDUSTRY DEVELOPMENT

Start reading international and local newspapers, journals and magazines. Pay special attention to topics that are related to your academic background as well as those industries you are interested in.



5. IMPROVE LANGUAGE PROFICIENCIES

High proficiency in languages would make students stand out during interviews. Non-local students who want to work in Hong Kong should also pick up Cantonese, the common language in most local enterprises. You are advised to utilize the university resources, such as self-learning materials or language courses, to enhance your language proficiency.

6. ATTEND RECRUITMENT TALKS AND CAREERS WORKSHOPS

Keep track of the schedule of recruitment talks and make sure that you meet the application deadlines. Take the chance to join workshops to boost your preparation, such as mock interviews and personal grooming workshops, and seminars on CV writing, etc.

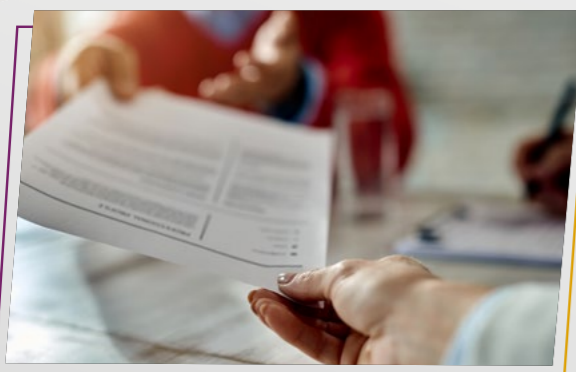
7. ATTAIN PROFESSIONAL QUALIFICATIONS

Check the professional qualifications required by your target job and sit for the relevant examinations as early as you can, for example, students interested in a career in finance related industry might consider taking an examination for Chartered Financial Analyst (CFA).



8. EXPAND YOUR NETWORK

Actively attend networking events organized by recruiters and other professional institutions. Find the right person to talk to, who may offer market information and career advice.



9. GET YOUR POLISHED CV AND OTHER DOCUMENTS READY

Get ready for the first wave of recruitment exercises by September each year or far in advance. Study your CV carefully to include all necessary information, e.g. education, work experience, extra-curricular activities, skills and references before submitting it to employers.

10. INTERVIEW PREPARATION

A successful interview requires thorough research on basically four aspects: the job, the company, the industry and self-reflection. Make a comprehensive study of the four aspects of the advertised job before attending an interview. Work on your attire and physical appearance – keep it neat and tidy.

CPDC:

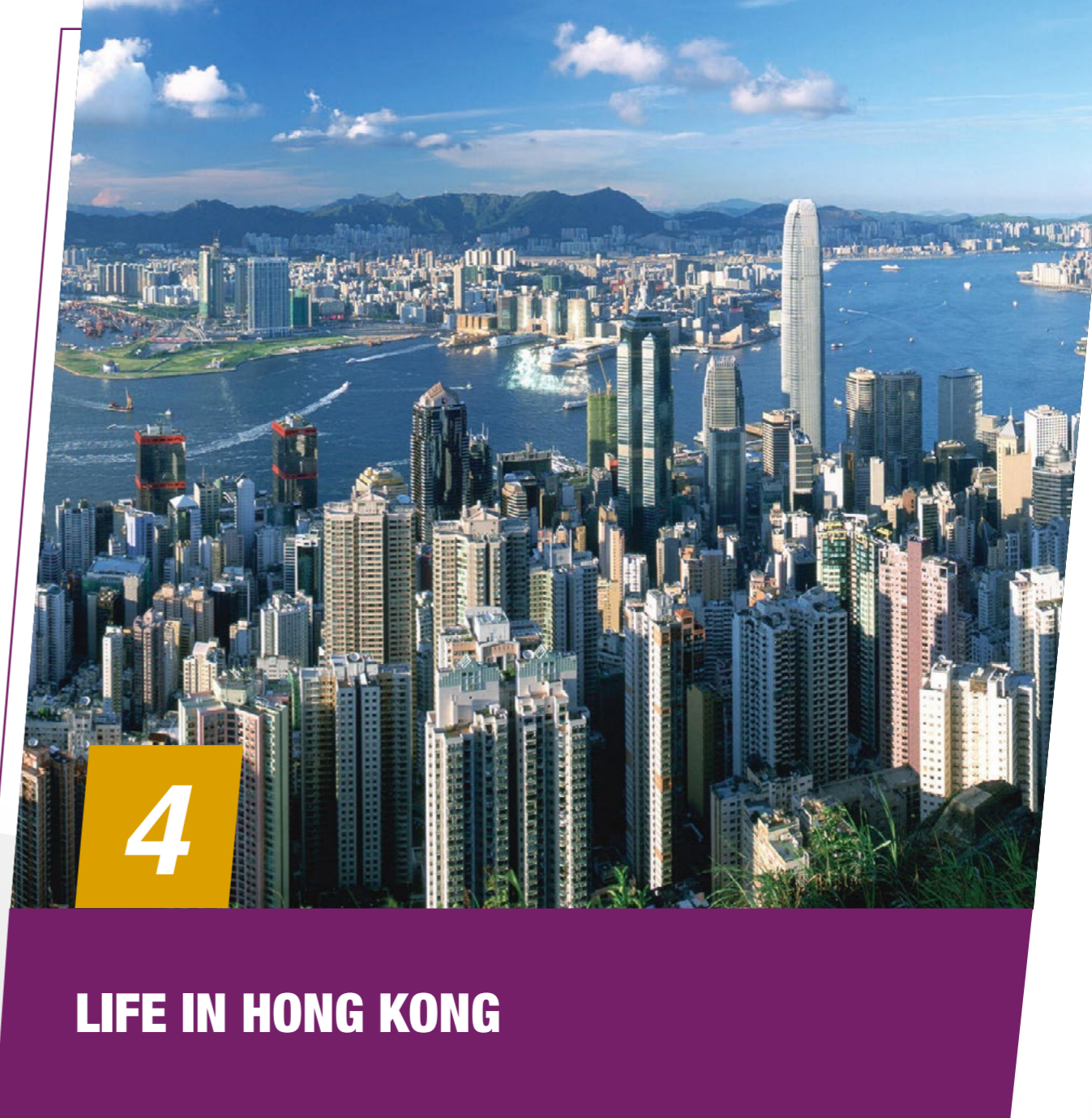
cpdc.osa.cuhk.edu.hk

SPECIAL TIPS FOR NON-LOCAL STUDENTS

Many non-local students would like to work in Hong Kong after graduation. To help you kick-start your career planning, CPDC will organize orientation sessions at the beginning of the academic year. You can also find quick tips and information especially for non-local students on the CPDC website. Besides, pay special attention to the relevant employment policy for non-local students.

Important Note for Employment in Hong Kong:

cpdc.osa.cuhk.edu.hk/en/career-education/important-notes-to-your-employment



LIFE IN HONG KONG

4.1

GENERAL INFORMATION ABOUT HONG KONG



INTRODUCTION

Hong Kong is a vibrant city located in southeastern China. It encompasses Hong Kong Island, Kowloon Peninsula, Lantau Island, and the New Territories, with a total area of 1,114.35 km². The region is divided into 18 geographic districts and has a population of approximately 7.5 million. The majority of the population consists of people of Chinese descent, while foreign nationals make up 8% of the population.

On 1 July 1997, Hong Kong became a Special Administrative Region of the People's Republic of China and the Basic Law came into effect. The Basic Law is the constitutional document of Hong Kong. It enshrines within a legal document the important concepts of “one country, two systems”, “Hong Kong people administering Hong Kong” and a high degree of autonomy. According to the Basic Law, the HKSAR enjoys executive, legislative and independent judicial power.

Hong Kong is renowned for its active business and trade activities and is an important international financial, service, and shipping center. It has a predominantly service-based economy with strong connections to Mainland China and the wider Asia-Pacific region.



CLIMATE

Hong Kong's climate is sub-tropical, with temperatures dropping below 10°C in winter and exceeding 31°C in summer. Tropical cyclones, locally known as typhoons, affect Hong Kong most likely in summer. When signal no. 8 or above is hoisted, all school classes and most businesses will be suspended. Rainstorm Warning Signals: Amber, Red and Black give alerts and warnings about heavy and persistent rainfall. For weather updates, please dial 1878200 or visit Hong Kong Observatory website at (www.hko.gov.hk/en/index.html).

LANGUAGE

The official languages of Hong Kong are Chinese and English. Locals mainly use Cantonese for daily communication and information available to the public is bilingual. Staff members of public organizations and banks can speak English and Putonghua in general.



RELIGION

People in Hong Kong enjoy religious freedom. There is a large variety of religious groups in Hong Kong, including Buddhism, Taoism, Christianity (Protestant and Catholic), Islam, Hinduism, Sikhism and Judaism.

LAWS

Hong Kong has an independent judicial system and laws. Students should comply with the laws of Hong Kong. Penalties for the possession, trafficking, or use of illegal drugs are severe and could result in imprisonment. Besides, anyone who commits offences such as littering, spitting, unauthorized display of bills and posters, or fouling of streets in public places shall be liable to a fixed penalty of HK\$3,000. Legal Advice Centres are located in nine district offices providing free preliminary legal advice to the general public. For details, please visit (www.dutylawyer.org.hk/en/free/free.asp).



FOOD

Hong Kong is known as a 'Gourmet Heaven'. Restaurants throughout the territory offer a great variety of cuisines from almost every corner of the world. There is also a wide range of unique Hong Kong bites available on the streets. Some restaurants are open round the clock.

SHOPPING

Hong Kong is also a renowned 'Shoppers' Paradise'. There are tons of shopping malls and department stores for you to shop. Most of them are open until 9:00 pm. To shop near CUHK, you can go to Sha Tin, Ma On Shan, Tai Po, Tai Wai, Kowloon Tong or Mongkok.

WATER

In Hong Kong, chlorine is added to the water. The quality of water complies with the World Health Organization standards. However, you are advised to boil or filter it before drinking to avoid possible contamination of water in storage tanks of high-rise buildings.

ELECTRICITY

The standard electrical voltage in Hong Kong is 220 volts AC, 50Hz. The majority of electrical outlets take a three-pin plug. You may need to buy an adaptor for your devices bought outside Hong Kong.

POSTAL SERVICE

There are local post offices throughout Hong Kong. Most are closed on Sundays and public holidays. Nearby ones include the Sha Tin Central Post Office, Wo Che, Fo Tan and Ma On Shan branches, where you could use Speedpost and Registered mail services. For more information, please refer to the website of the Hong Kong Post: www.hongkongpost.hk/en/home/index.html.

TELECOMMUNICATIONS

The telecommunication services in Hong Kong are efficient and reliable. Many telecom companies provide international call and internet services. You can choose a subscription plan at a fixed monthly fee or use prepaid phone cards which charge based on your usage. Prepaid phone cards are available at telecom companies and convenience stores. You can also access the internet for free at many places such as parks, recreational centres, major shopping malls and MTR stations.

Real-name registration for SIM cards has been fully implemented. For details, please visit the website of the Office of the Communications Authority via www.ofca.gov.hk/en/consumer_focus/guide/hot_topics/sim_registration/index.html.

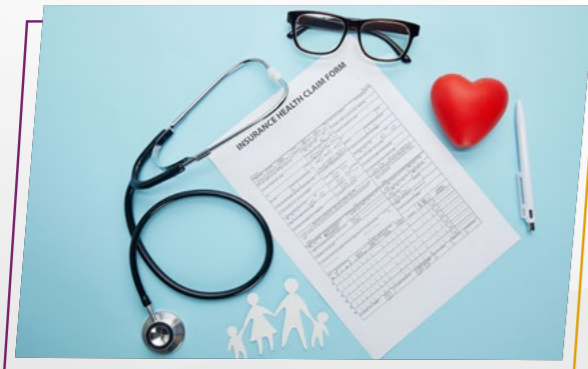


SECURITY

Hong Kong is generally a safe city. However, you should still stay vigilant at all times and avoid carrying too much cash and valuables. Lock the doors and windows before leaving home or the hostel room. Never leave personal belongings and valuables unattended in public areas such as library and canteen.

FOREIGN CURRENCY EXCHANGE

You are advised to check the net rates of exchange and the amount of any administrative surcharge at the money exchange stores. Bound by law, all money exchange stores must issue receipts to their customers.



INSURANCE

CUHK students are insured and covered by the Group Personal Accident Policy and the Group Travel Accident Policy of the University insurance when engaging in university activities. Still, you may consider arranging additional health insurance for accident and sickness which covers costs incurred from emergency evacuation/ rescuer's expenses and repatriation for your stay in Hong Kong at your own cost. If you have plans to travel outside Hong Kong, please ensure your insurance policy covers those regions. Students included in their parent's health insurance policies should check with parents about the coverage in advance. For details, please refer to the website of the Hong Kong Federation of Insurers www.hkfi.org.hk.

MEDICAL SERVICES

Medical services in Hong Kong are provided by both public and private sectors with charges. Most public hospitals provide 24-hour Accident & Emergency (A&E) services. Holders of Hong Kong Identity Card are entitled to use the A&E services at HK\$180 and receive in-patient services in public hospitals up to HK\$120 per day plus an admission fee of HK\$75. Public hospitals near CUHK include Prince of Wales Hospital in Sha Tin and Alice Ho Miu Ling Nethersole Hospital in Tai Po.

Fees charged by private practitioners vary, usually around HK\$300 or more for a general consultation. Specialist consultations cost more. In some cases, these fees include the cost of medicine, but separate fees are often charged. Patients need to pay extra for laboratory tests, X-ray examinations, etc. Some private hospitals provide 24-hour emergency and outpatient services, such as the CUHK Medical Centre (CUHKMC) near the University. However, there could be a substantial charge for services or surgical operations provided by private hospitals. Students may consider expanding their insurance coverage for emergencies.



Most prescription drugs are available in Hong Kong (but not those prescribed by doctors outside Hong Kong). It is advisable to procure medication through pharmacies with registered pharmacists, which have a special sign displayed outside the shops.

Clusters, Hospitals & Institutions:

www.ha.org.hk/visitor/ha_visitor_index.asp?Content_ID=10036

Hong Kong Doctors homepage:

www.thkma.org/our_works/hong_kong_doctors



4.2

PRE-DEPARTURE CHECKLIST



BEFORE DEPARTURE, PLEASE:

- ▶ make sure you have a valid passport and student visa
- ▶ arrange personal insurance (if necessary)
- ▶ notify the University of your arrival date and time
- ▶ arrange accommodation
- ▶ settle tuition fee and hostel fee (if applicable)
- ▶ make and keep copies of the passport, visa, flight information, insurance, and admission offer letter

CERTIFICATES AND IMPORTANT DOCUMENTS

- ▶ Personal identification documents (e.g., passport, entry permit)
- ▶ Original admission documents (e.g., admission letter)
- ▶ Original academic transcripts (e.g., graduation certificate of junior/high school, results of TOEFL or IELTS or other examinations)
- ▶ Address proof of your permanent residence (for bank account opening)
- ▶ Passport photos (save a digital copy)
- ▶ Credit card or bank card
- ▶ Medical certificate and prescription (if applicable)

Remarks: Keep a set of softcopies of the above



DAILY NECESSITIES

- ▶ **PERSONAL CARE:** medicines, personal care products, cosmetics, etc.
- ▶ **BEDDINGS:** pillows, bed sheets and a quilt/blanket (student hostels provide mattresses only)



ELECTRICAL APPLIANCES

- ▶ 3-flat-pin plug travel adapter
- ▶ Power strip
- ▶ Battery charger
- ▶ LAN cable for Internet connection
- ▶ Mobile phone
- ▶ Notebook



OTHERS

- ▶ Some cash (Hong Kong dollars and currencies of your country)
- ▶ Stationeries
- ▶ Items for leisure purposes (e.g., novels)
- ▶ Learning tools (e.g., calculator)

4.3



ARRIVAL CHECKLIST

IMPORTANT DOCUMENTS

CU Link Card	Collect your student card. (Chapter 3.4)
Hong Kong Identity Card	You are required by law to apply for a Hong Kong Identity Card (HKID) within 30 days of arrival, and submit a copy to the Registration and Examinations Section (RES) to complete student registration (undergraduates only) upon receipt of the card. Online Appointment: www.gov.hk/en/residents/immigration/idcard/hkic/bookregidcard.htm .
Personalized Octopus Card	Full-time students between the ages of 12 and 25 can enjoy MTR Student Travel Scheme by using a personalized Octopus Card. Application form can be obtained from the customer service centres in MTR stations or submitted online (studenteapplication.mtr.com.hk/en).
Banking Service	Bring along your passport and recent address proof of your permanent residence for bank account opening.

STUDY AT CUHK

PE Uniform	All Year 1 undergraduate students are required to take PE courses and students should wear PE uniform as required by Physical Education Unit (PEU) during PE lessons. The PE uniform can be purchased from Hoi Lung Uniforms. Tel: 2788 1180 Address: Shop 12, G/F Chi Fai Shopping Centre, 31 Tai Po Road, Sham Shui Po
Course Registration	Students need to register for courses via the CUSIS. (Chapter 3.4)

LIFE IN HONG KONG

Mobile Phone Service	You can either subscribe to a monthly plan from a local mobile service provider or buy a prepaid SIM card at convenience stores. All prepaid SIM cards that provide local services must be real-name registered in order to be activated.
Emergency	For emergencies in CUHK, please call the Security Office: 3943 7999. For other emergencies, please call the Hong Kong Police Force: 999.
Anti-scam	If you suspect that you may have fallen prey to a scam, please consult "Anti-Scam Helpline 18222" or report the case at the nearest police station.



CLOTHING

- ▶ **CASUAL WEAR:** Hong Kong has mild weather. Thin cotton clothing and a light jacket for air-conditioned indoor occasions are suitable for spring and summer. For autumn and winter, you may need a pullover or a woolen jacket to keep you warm.
- ▶ **FORMAL WEAR:** usually for interviews, presentations, evening parties or association activities. Men's suit, a tie, a shirt and shoes for gentlemen; blouse, skirt or long trousers, and high-heels for ladies. Ladies may also put on make-up on some formal occasions.
- ▶ **SHOES:** a pair of sports shoes is necessary for PE lessons.



4.4

IMMIGRATION MATTERS



STUDENT VISA

All non-local students must have a valid student visa, i.e. the current limit of stay does not expire, for pursuing studies at the University. By breaching a condition of stay, you may be prosecuted by the Immigration Department and shall be liable on conviction to a fine at level 5 (HK\$50,000) and to imprisonment for 2 years.

The Immigration Department normally accepts applications for an extension of stay within four weeks before the limit of stay expires. You may apply in person or online: www.immd.gov.hk/eng/services/visas/study.html

Application submission:

Mainland students	Quality Migrants and Mainland Residents Section, Immigration Department, 6 th Floor, Administration Tower, Immigration Headquarters, 61 Po Yap Road, Tseung Kwan O, New Territories
Non-Mainland students	Extension Section, Immigration Department, 5 th Floor, Administration Tower, Immigration Headquarters, 61 Po Yap Road, Tseung Kwan O, New Territories

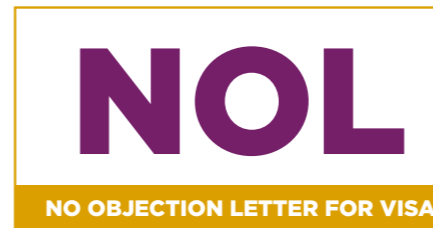
General enquiries hotline: 2824 6111

CONDITION OF STAY

According to Regulation 2(3) of the Immigration Regulations (Chapter 115A), a person who is admitted as a student in the HKSAR shall be subject to the following conditions of stay:

s/he shall not :

- ▶ take up any employment, whether paid or unpaid; or
- ▶ establish or join in any business.



NO OBJECTION LETTER (NOL)

Eligible students will be notified of the internship, part-time on-campus employment and summer job arrangement individually by a "No Objection Letter" (NOL) which will spell out the type(s) and conditions of employment which the student may take up.



HONG KONG IDENTITY CARD

Under the Registration of Persons Ordinance, people who have been permitted to stay in Hong Kong for more than 180 days are required to register for an HKID Card within 30 days of arrival. You can make an application at one of the Registration of Persons Offices of the Immigration Department. There is no charge for issuing an HKID Card to new arrivals and persons reaching the age of 18.

You should carry your HKID Card with you at all times. Other than HKID Card and passport, other forms of identification will not be accepted as proof of identity by the Police or other appropriate authorities. Any person who fails to produce proof of identity for inspection as required by the law commits an offence.

Hotline:
2598 0888

Website:
www.immd.gov.hk/eng/services/hkid.html

EXIT-ENTRY PERMIT FOR TRAVELLING TO AND FROM HONG KONG AND MACAO (EEP)

If you lose the EEP, please follow the steps below for replacement:

1. approach the Quality Migrants and Mainland Residents Section of the Immigration Department with your HKID, a loss report issued by any police station, and a supporting letter from the educational institution concerned;
2. after conducting record check, the Immigration Department will confirm the student's immigration status by issuing a bearer letter and an appropriate label;
3. bring along the bearer letter and the appropriate label to the China Travel Service (Hong Kong) Limited to apply for replacement of EEP and the relevant exit endorsement.

China Travel Service
(Hong Kong) Limited

Hotline:
2998 7888

Website:
www.ctshk.com



INTERNSHIP

According to the Immigration Ordinance, non-local students¹ studying a full-time locally-accredited programme at degree level or above, of which the study period is no shorter than one academic year, may take up internship with no restriction on the nature of work, the level of salary, location, the number of work hours and employers. The internship is subject to the following conditions:

- ▶ The internships must be study / curriculum-related and be arranged or endorsed by the University; and
- ▶ The duration of the internship is up to one academic year, or one-third of the normal duration of the relevant full-time academic programme, whichever is the shorter².

ON-CAMPUS PART-TIME EMPLOYMENT AND SUMMER JOB

Non-local students may take up:

- ▶ part-time on-campus employment³ for no more than 20 hours per week⁴ throughout the year; and
- ▶ employment during the summer months from 1 June to 31 August (both dates inclusive) without any limit in relation to work hours and location.

TEMPORARILY EXEMPTION OF FULL-TIME NON-LOCAL POSTGRADUATE STUDENTS

To enhance learning and enrichment opportunities, the Government announced that full-time non-local postgraduate students have been temporarily exempted from the restrictions on taking up part-time jobs for not more than 20 hours starting from 1 November 2023. The arrangement would be implemented on a trial basis for two years. An updated 'No Objection Letter' issued by the Immigration Department should be used when being employed. For details, please visit the Government Press Release: www.info.gov.hk/gia/general/202310/26/P2023102600304.htm?fontSize=1

Remarks

1. Exclusive of exchange students.
2. The internship cannot take place before a non-local student is officially registered with CUHK and begins attending any scheduled classes at the University, or after the student has fulfilled all the course/ credit requirements for graduation.
3. Employment taken within the campus of CUHK; OR Employment with CUHK as the ultimate employer for location outside of CUHK campus.
4. Students are not allowed to roll over unused hours from one week to another.

4.5



SOCIAL CUSTOMS AND BEHAVIOURS

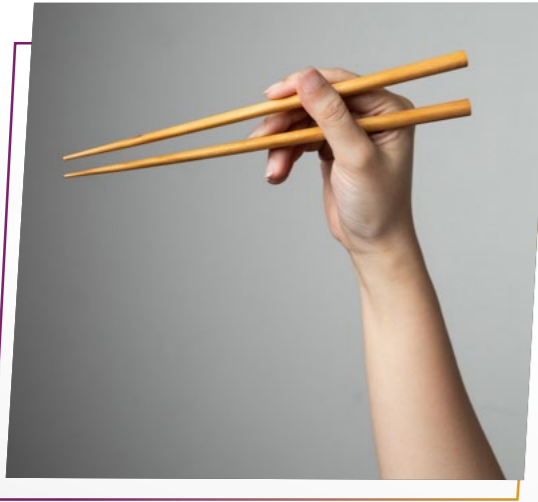
It is common to address your peers with their first name while it is more desirable to address the elders and seniors with their titles such as Mr. Lee, Dr. Chan, Professor Wong, etc.

Locals do not usually greet each other by cheek kissing or hugging. You should give them a comfortable distance and space, especially when you do not know them well.

Hong Kong people value acts of respect – 'face-giving', such as paying a sincere compliment.

You are encouraged to observe local etiquette for better integration into Hong Kong society.

Below are some examples:



- ▶ **Chopsticks:** Never erect chopsticks point-first into a bowl of rice. This is reminiscent of ancestral offerings and can be seen as disrespectful. Pointing or playing with them is considered rude.
- ▶ **Transport:** Priority seats are reserved for elderly or people in need. Please offer seats to the needy.



- ▶ **Yum Cha:** Also known as going for dim sum. Tap the table with two fingers to show gratitude when someone pours tea for you.
- ▶ **Queuing:** Do not jump the queue.
- ▶ **Escalators:** Stand on the right side if possible. The left side is reserved for people in a hurry.

SOME PRACTICAL TIPS ON ADJUSTMENT

- ▶ Keep an open mind about cultural differences.
- ▶ Actively explore the local culture.
- ▶ Anticipate frustration and anxiety; accept mistakes and learn from them.
- ▶ Manage expectations.
- ▶ Keep a sense of humour.
- ▶ Listen, observe, ask questions, and seek clarification.
- ▶ Get involved in student activities; actively interact with locals and other incoming students.



4.6



OFF-CAMPUS ACCOMMODATIONS

Non-local students can choose to live on-campus or to experience true Hong Kong life by renting a place off-campus. No matter whether you rent an apartment on your own or share it with others, you should pay attention to the rental procedure and your rights and responsibilities as a tenant.



LOOKING FOR A PROPERTY

- ▶ You should collect enough information and arrive at least three weeks before the term starts so as to find an ideal place and inspect it in person.
- ▶ If you appoint an estate agent to help find the right property, you should clarify the details of tenancy agreement such as the commission fee and time limit for payment before signing.
- ▶ If you do not appoint an agent, you can contact property owners by your own means. You should not rent flats with unauthorized building works, public rental housing or flats under Subsidised Housing Schemes with leasing restrictions, industrial or commercial properties. You should check the land records to make sure that the property is suitable to rent, and verify the identity of the property owner.
- ▶ If you choose to rent a property that other students are renting, you need to know whether it will be leased to you directly by the property owner or involve a sublandlord. You should check whether the principal tenancy agreement includes prohibitions against subletting. The lease term of

the sub-tenancy agreement is usually restricted by the term of the principal one. If the landlord/ sublandlord requests a large amount of advance payment, you should be alert and consider it thoroughly.



SIGNING A TENANCY AGREEMENT

- ▶ You and your landlord could negotiate the terms of the tenancy as long as they do not contravene the Landlord and Tenant (Consolidation) Ordinance. Before signing an agreement, you are advised to negotiate and clarify with the landlord the rent, deposit, lease term, right to terminate, provision of furnishings, and the rights and responsibilities on both sides. You also need to ensure that all agreed points are clearly stated in the tenancy agreement.
- ▶ Any person signing the tenancy agreement is liable for payment of stamp duty. The landlord and the tenant should keep a copy of the tenancy agreement and the stamp certificate.

TENANCY MATTERS

- ▶ The Estate Agents Authority regulates the practice and conduct of estate agencies in Hong Kong. You can read their published booklet Tenancy Guide for Non-local Students in Hong Kong.
- ▶ The Rating and Valuation Department administers the Landlord and Tenant (Consolidation) Ordinance. The Department's Tenancy Services Section provides a free enquiry and mediation service on tenancy matters. Enquiry Hotline: 2150 8229

More Useful Links and Information:
ices.osa.cuhk.edu.hk/non-local-services/off-campus/useful-links

4.7 TRANSPORTATION



Hong Kong is globally renowned for its efficient and convenient transportation system, making it incredibly easy to navigate and explore attractions. One of the standout features of transportation in Hong Kong is its extensive and well-connected public transportation network including railways, buses, minibuses, taxis, ferries, and trams. The diverse options conveniently cater to passengers' various travel needs.



MASS TRANSIT RAILWAY (MTR) SYSTEM

The MTR system is the backbone of Hong Kong's public transport system that covers all major districts in the territory, including stops at the boundary with Mainland China.

BUSES

In Hong Kong, buses are plentiful, comfortable, and equipped with air conditioning. Each bus displays its route number and destination. Fares are paid when boarding and calculated according to the distance travelled. An exact change is required if paying by cash. Octopus cards are accepted.

MINIBUSES

Minibuses, accommodating up to 19 passengers, enforce seat belt usage when available.

Green minibuses	Green minibuses follow specific routes at fixed prices with fares paid upon boarding. Cash payment necessitates exact change while Octopus cards are accepted.
Red minibuses	Red minibuses operate on flexible routes, allowing passengers to embark and disembark at various stops, except where special prohibitions apply. Fares are paid when alighting, and drivers usually carry change for small notes.

TAXIS

Taxis are available for street hailing (with exceptions in restricted zones) or can be requested by phone. They are categorized by three colors:

Red Taxis	Red taxis operate throughout most of Hong Kong, except for Tung Chung Road on Lantau Island and on the entire south side of Lantau Island.
Green Taxis	Green taxis only service most of the New Territories.
Blue Taxis	Blue taxis only operate on Lantau Island.

FERRIES

As a coastal city, Hong Kong regularly operates ferry routes that connect Hong Kong Island, Kowloon and the Outlying Islands.

Ferries between Hong Kong Island and Kowloon	Ferries offer views of both sides of the harbour. Fares differ between upper and lower decks, weekdays and weekends, and are paid at the barriers upon boarding.
Ferries between Hong Kong Island and Outlying Islands	Two types of ferries operate on most routes: standard ferries and the slightly pricier fast ferries.

TRAMS

Hong Kong's historic street trams run along the northern corridor of Hong Kong Island, passing through Western District, Wan Chai, Happy Valley, Causeway Bay, and North Point. Irrespective of the distance traveled, the tram fare remains flat, and if paying in cash, an exact change is required. Octopus cards are accepted. When boarding the tram, passengers enter from the rear and pay the fare at the front when alighting.



UNLICENSED SERVICES (UBER)

The use of Uber is prevalent in Hong Kong. However, the Hong Kong Court of Final Appeal had reaffirmed the illegality of Uber. Since Uber is not licensed as a public bus, public light bus, or taxi, the driver of an Uber vehicle may be treated as driving or using a motor vehicle for the carriage of passengers for hire or reward, in the absence of any license. Hence, the driver of Uber may be charged.

Although Uber is not legal in Hong Kong, insurance companies may nevertheless provide compensation to the victims injured in the accident under third-party insurance. However, whether the injured would ultimately be compensated depends on the terms of the insurance contract and the illegality of Uber might be a factor weighing against the covering of insurance. If the third-party insurance does not cover the injury of the passengers of an Uber car, the passengers might only have a cause of action of negligence against the Uber driver.

More legal information about Uber services in Hong Kong:
www.clic.org.hk/en/topics/traffic_law/public_transport/unlicensed_services_uber

4.8 ENTERTAINMENT



FESTIVALS

Influenced by both the Chinese and Western cultures, many traditional Chinese festivals and Anglican holidays are widely celebrated and designated as public holidays in Hong Kong. The more important ones include Lunar New Year, Easter, Birthday of Buddha, Dragon Boat Festival, Mid-Autumn Festival, and Christmas, with various festive activities held by different organizations. We encourage you to explore more and join the celebrations.

CULTURAL ACTIVITIES

ARTS AND CULTURES: The Leisure and Cultural Services Department (LCSD) regularly organizes a wide range of cultural performances or programmes. Concessionary tickets for full-time students are available for most programmes. For details, please visit www.lcsd.gov.hk/en/index.html.

MUSEUM: There are around 60 museums throughout the territory with diverse themes, from history to science; from heritage to design. Apart from concessionary tickets available for full-time students, some museums are free of charge on Wednesdays. Designated museums offer the general public free admission to permanent exhibitions. For details, please visit www.museums.gov.hk/en/web/portal/home.html.

MEDIA

Hong Kong people are well-informed by a vigorous media. You can stay tuned with events from other parts of the world easily. There are many Chinese-language newspapers, while South China Morning Post and The Standard are the two popular local English-language dailies. Local newspapers are available at newsstands and convenience stores, whereas international newspapers can generally be found at newsstands in major business and tourist areas. A few free Chinese newspapers are distributed at major MTR stations on weekdays.

Free-to-air television broadcasting organizations, such as RTHK, TVB, and ViuTV, as well as pay channels like Now TV, provide programmes in Cantonese, English, Putonghua and other languages. Various radio channels offer everything from Cantonese pop music to Putonghua programmes and English news reports.

ENTERTAINMENT

Enjoyable entertainment, such as cinemas, karaoke boxes, party rooms, pubs and clubs, can be found easily in Hong Kong. Some shopping malls even have indoor ice skating rings and war game zones. For outdoor activity fanatics, Hong Kong will surprise you with its beautiful natural scenery as well as its diverse range of outdoor activities. You can go hiking, camping, rock climbing, wakeboarding, canoeing, golf, to name a few.

4.9 CRIME PREVENTION INFORMATION



For safety and security, students must be aware of dangers and take proactive measures when dealing with potential crimes. Crime can manifest in various forms, including theft, assault, cybercrime, and scams. Criminals constantly adapt their methods to exploit vulnerabilities and prey on unsuspecting individuals. You are advised to join the crime-prevention activities arranged by the University to increase your crime-prevention vigilance.



NATIONAL SECURITY

To safeguard national security and preserve the “one country, two systems”, the National Security Law for the Hong Kong Special Administrative Region has been implemented since 2020. Students should have a correct understanding and recognise the importance of national security to abide by the law.

Meaning of National Security:

www.nsed.gov.hk/national_security/index.php?l=en&a=national_security

ANTI-SCAM

Deception has risen in recent years. Please “pause, check, and investigate” to protect your assets in front of financial requests. You are highly recommended to frequently browse the website of the Anti-Deception Coordination Centre (ADCC) for latest scam alerts.

ADCC:

www.adcc.gov.hk/en-hk/home.html

You are advised to stay alert on suspected phone deceptions:

- ▶ Never disclose your personal particulars to strangers, including your HKID numbers, bank account numbers, online banking accounts and PIN codes;
- ▶ Never download any unknown applications, or click on any links or open any attachments embedded in suspicious emails, or input any information into unknown applications or websites;
- ▶ Pay attention to the ADCC website and remind friends and classmates;
- ▶ Use the Police’s website “Cyberdefender” or download “Scameter+” to check out Suspected Scam/ Cyber Pitfall; and
- ▶ Call the Police’s “Anti-Scam Helpline 18222” if in doubt, or call 999 for any emergency.

SMS SENDER REGISTRATION SCHEME

To help members of the public verify the identities of SMS senders, all companies or organizations participating in the SMS Sender Registration Scheme (“Scheme”) have started using “Registered SMS Sender IDs” with prefix “#” to send SMS to local subscribers of mobile services in Hong Kong since 28 December 2023, with participation from major telecommunications service providers, major banks and individual government departments.

List of Registered Senders:

www.ofca.gov.hk/en/consumer_focus/guide/hot_topics/ssrs/index.html

ANTI-DRUGS

Drug abuse can have far-reaching consequences, impacting not only your education but also your health, relationships, and overall well-being. By equipping yourself with anti-drug information, you can mitigate the risks and thrive during your university experience. You are recommended to browse the below websites to deepen your understanding of common drugs or abuse and anti-drugs campaigns in Hong Kong:

Types of Drugs in HK:

www.police.gov.hk/ppp_en/04_crime_matters/drug/common_drug.html



4.10 EMERGENCY HELP



Please remember that your well-being is paramount in everything you do. In case of emergencies, please call the following units for assistance.

EMERGENCY CONTACTS (24 HOURS)	
Emergency Help from the Police, Fire Services Department or an ambulance	999
CUHK Security Office	3943 7999
Hong Kong Police Force Report Rooms near CUHK	3661 1700
• Ma On Shan Division	3661 1702
• Sha Tin Division	3661 1702
Public Hospitals near CUHK	3505 2211
• Prince of Wales Hospital, Sha Tin	2689 2000
• Alice Ho Miu Ling Nethersole Hospital, Tai Po	2689 2000



4.11 CONSULATES IN HONG KONG



There are 62 Consulates-General, 52 Honorary Consulates and 8 Officially Recognised Bodies in Hong Kong. Most Consulates-General are located in Central, Admiralty, Wan Chai, Causeway Bay and Sheung Wan on Hong Kong Island.

List of Consulates and Officially Recognised Bodies:
www.protocol.gov.hk/en/posts_bodies.html

Search Engine for Consulates-General and Honorary Consulates:
www.protocol.gov.hk/en/posts.html



OTHER USEFUL INFORMATION

5.1 TRANSPORTATION TO CUHK



- ▶ **From HK International Airport:**
Take bus route No. A41 to Sha Tin Central Bus Terminus, then take MTR East Rail Line to University Station.
- ▶ **From Lo Wu or Lok Ma Chau Control Point:**
Take MTR East Rail Line to University Station.
- ▶ **From Hong Kong West Kowloon Station:**
Walk to Austin Station and take MTR Tuen Ma Line to Hung Hom Station, then transit to East Rail Line to University Station.
- ▶ **From Hong Kong - Macau Ferry Terminal:**
Take MTR from Sheung Wan Station to Admiralty Station, then change to East Rail Line to University Station.



Faculty Offices

UNITS	TELEPHONE	E-MAIL	WEBSITE
Faculty of Arts	3943 7107	arts@cuhk.edu.hk	www.arts.cuhk.edu.hk
Faculty of Business Administration	3943 7785	bafac@cuhk.edu.hk	www.bschool.cuhk.edu.hk
Faculty of Education	3943 6937	edu@fed.cuhk.edu.hk	www.fed.cuhk.edu.hk
Faculty of Engineering	3943 8446	info@erg.cuhk.edu.hk	www.erg.cuhk.edu.hk
Faculty of Law	3943 4399 / 3943 4423	law@cuhk.edu.hk	www.law.cuhk.edu.hk
Faculty of Medicine	3943 9243 / 3943 6891	faculty@med.cuhk.edu.hk	www.med.cuhk.edu.hk
Faculty of Science	3943 6327	sfo@cuhk.edu.hk	www.sci.cuhk.edu.hk
Faculty of Social Science • Teaching & Learning • Research Administration	3943 4096	fssc04@cuhk.edu.hk fssc02@cuhk.edu.hk	www.socsc.cuhk.edu.hk
Graduate School	3943 8976	gradschool@cuhk.edu.hk	www.gs.cuhk.edu.hk

Colleges

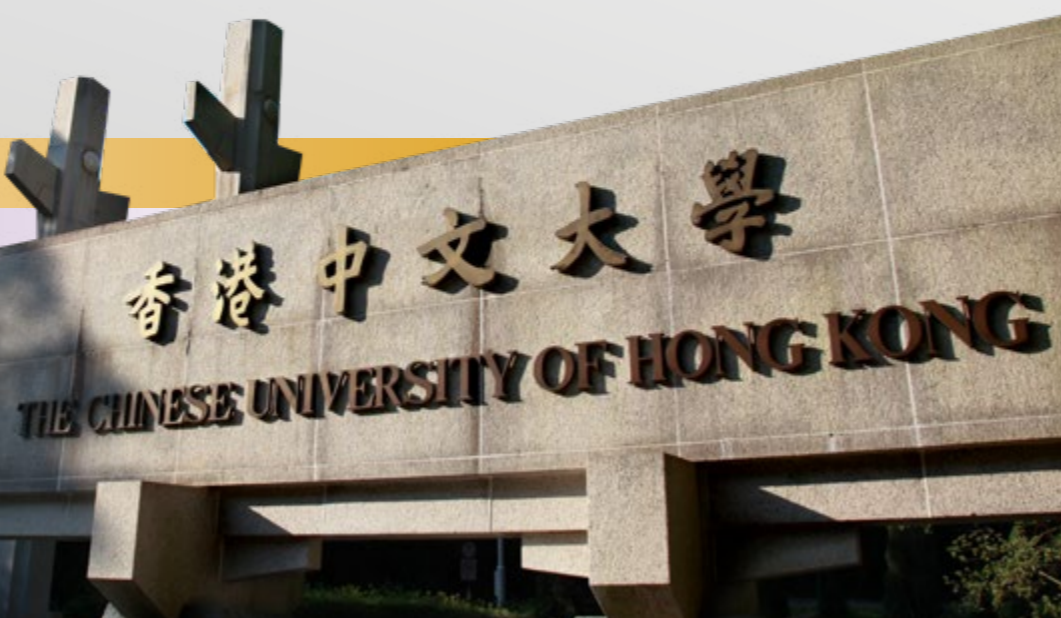
UNITS	TELEPHONE	E-MAIL	WEBSITE
Chung Chi College	3943 4047	ccc@cuhk.edu.hk	www.ccc.cuhk.edu.hk
New Asia College	3943 7609	nac@cuhk.edu.hk	www.na.cuhk.edu.hk
United College	3943 7575	unitedcollege@cuhk.edu.hk	www.uc.cuhk.edu.hk
Shaw College	3943 7363	shaw-college@cuhk.edu.hk	www.shaw.cuhk.edu.hk
Morningside College	3943 1406	morningside@cuhk.edu.hk	www.morningside.cuhk.edu.hk
S.H. Ho College	3943 4776	shho-college@cuhk.edu.hk	www.shho.cuhk.edu.hk
C.W. Chu College	3943 1801	info.cwchu@cuhk.edu.hk	www.cwchu.cuhk.edu.hk
Wu Yee Sun College	3943 3941	info.wys@cuhk.edu.hk	www.wys.cuhk.edu.hk
Lee Woo Sing College	3943 1504	wscollege@cuhk.edu.hk	www.ws.cuhk.edu.hk

Professional and Administrative Services Units

UNITS	TELEPHONE	E-MAIL	WEBSITE
Office of Student Affairs	3943 5909	osa@cuhk.edu.hk	www.osa.cuhk.edu.hk
• Administration and Amenities Section	3943 3733	aaas@cuhk.edu.hk	www.osa.cuhk.edu.hk
• Career Planning and Development Centre	3943 7202	cpdc@cuhk.edu.hk	cpdc.osa.cuhk.edu.hk
• Learning and Cultural Enhancement Section	3943 1526	lces@cuhk.edu.hk	lces.osa.cuhk.edu.hk
• Student Experience and Development Section	3943 7323	seeds@cuhk.edu.hk	icare.cuhk.edu.hk
• Wellness and Counselling Centre	3943 7208	wacc@cuhk.edu.hk	wacc.osa.cuhk.edu.hk
Registry			
• Academic and Quality Section	3943 8992 / 3943 8956	aqs@cuhk.edu.hk	www.aqs.cuhk.edu.hk
• Registration and Examinations Section	3943 9888	ugadmin@cuhk.edu.hk	www.res.cuhk.edu.hk
Office of Admissions and Financial Aid	3943 8947 / 3943 8951		www.admission.cuhk.edu.hk
• Scholarships	3943 9285	sfas@cuhk.edu.hk	
• Financial Aid	3943 1898	sfas@cuhk.edu.hk	
Security Office	3943 7999 (24 hours)	security_office@cuhk.edu.hk	www.scu.cuhk.edu.hk
University Medical Service Office			www.umso.cuhk.edu.hk
• Outpatient Service Unit	3943 6422 / 3943 6439	umso-outpatient@cuhk.edu.hk	
• Dental Unit	3943 6412 / 3943 6410	umso-dental@cuhk.edu.hk	
CUHK Library	3943 7305	library@cuhk.edu.hk	www.lib.cuhk.edu.hk
CU Link Card Centre	3943 8507		culink.cuhk.edu.hk
ITSC Service Desk (Hotline)	3943 8845		www.itsc.cuhk.edu.hk
Postgraduate Halls		enquiry.pgh@cuhk.edu.hk	www.pgh.cuhk.edu.hk
• PGH 1	3943 3000		
• PGH 2-3	3943 0652		
• PGH 4-6	3943 5000		

Other Units:

rgsntl.rgs.cuhk.edu.hk/aqs_prd_applx/Public/Handbook/document.aspx?id=1564



5.3 CAMPUS MAP



校園地圖 CAMPUS MAP

- 訪客停車場 Visitors Parking
- 復康巴士 Rehabilitation Bus Stop
- 銀行 Bank
- 飯堂 Canteen
- 救護站 First Aid
- 書店 Book Store

Web version:
www.cuhk.edu.hk/english/campus/cuhk-campus-map-fullscreen.html

5.4 USEFUL MOBILE APPS



My University Life @CUHK

'CUHK Mobile' provides the latest campus news and information.

iOS version 	Android version
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Life in Hong Kong

'HKeMobility' provides traffic and public transport information for the search of routes, journey times, transportation fares, and real-time traffic news.

iOS version 	Android version
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'Hong Kong Immigration Department' contains booking functions, application services, the latest land boundary control point waiting time information, etc.

iOS version 	Android version
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'Hongkong Post' provides the latest postal information including mail tracking, postage calculation, postal facilitates address, etc.

iOS version 	Android version
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'MyObservatory' provides current weather including temperature, relative humidity, rainfall, warning notification services, etc.

iOS version 	Android version
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'OpenRice' is a platform with dining guides, booking services, takeaway self-pickup, etc.

iOS version 	Android version
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'RTHK News' provides news content in both Chinese and English, including the latest news and news programmes.

iOS version 	Android version
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'Scameter+', launched by the Hong Kong Police Force, to help the public identify frauds and online pitfalls and increase their crime prevention awareness.

iOS version 	Android version
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'Wi-Fi.HK' facilitates the search for 'Wi-Fi.HK' hotspots for at least 30 minutes of free Wi-Fi usage.

iOS version 	Android version
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